

REDACTED Copy



TABLE TOP  
TELEPHONE COMPANY, INC.

Received & Indexed

July 1, 2015

JUL 07 2015

Via ECFS:

Ms. Marlene H. Dortch  
Office of Secretary  
Federal Communications Commission  
445 12th Street, SW  
Room TW-A325  
Washington, DC 20554

FCC Mail Room

TABLETOP TELEPHONE COMPANY ORIGINAL

Re: WC Docket No. 14-58, 10-90 & 11-42 Annual §54.313/54.422 Report of High-Cost and Low Income Recipient, Form 481

Dear Ms. Dortch:

Enclosed herein is the annual report for Table Top Telephone Company, Inc., Study Area Code 453334 pursuant to §54.313/54.422 of the Commission's rules.

Please treat certain sections of this filing as confidential – Subject to Protective Order in WC Docket Nos. 10-90, 07-135, 05-337, 03-109, 14-58, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208, before the Federal Communications Commission.

Please contact Dan Douglas with any questions at:

Phone: 559-868-6395  
Email: dand@ponderosatel.com

Sincerely,

Matthew J. Boos  
Secretary/Treasurer

Enclosures

Copies to:

Universal Service Administrative Company  
Electronic Filing  
Washington, DC 20036

Arizona Corporation Commission  
Docket Control Center  
1200 West Washington Street  
Phoenix, Arizona 85007

Mr. Ben Shelly, President  
Navajo Nation  
P.O. Box 7440  
Window Rock, AZ 86515-7440

600 North Second Avenue  
Ajo, Arizona 85321  
(t) 520.387.5600  
(f) 520.387.5602

No. of Copies rec'd 0 www.tabletoptelephone.com  
List ABCDE

**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form**

 FCC Form 481  
 OMB Control No. 3060-0986/OMB Control No. 3060-0819  
 July 2013

<010> Study Area Code	453334	Received & Inspected
<015> Study Area Name	TABLE TOP TEL CO	
<020> Program Year	2016	JUL 07 2015
<030> Contact Name: Person USAC should contact with questions about this data	Dan Douglas	
<035> Contact Telephone Number: Number of the person identified in data line <030>	5598686395 ext.	FCC Mail Room
<039> Contact Email Address: Email of the person identified in data line <030>	dand@ponderosaatel.com	

ANNUAL REPORTING FOR ALL CARRIERS		54.313 Completion Required	54.422 Completion Required
		(check box when complete)	
<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<300> Unfulfilled Service Requests (voice)	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<310> Detail on Attempts (voice)	<div style="border: 1px solid black; height: 40px; width: 300px;"></div> (attach descriptive document)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<320> Unfulfilled Service Requests (broadband)	0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<330> Detail on Attempts (broadband)	<div style="border: 1px solid black; height: 40px; width: 300px;"></div> (attach descriptive document)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<410> Fixed	0.866	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<420> Mobile	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<440> Fixed	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<450> Mobile	0.0	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> <div style="border: 1px solid black; height: 40px; width: 350px;"></div> 453334az510.pdf	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> <div style="border: 1px solid black; height: 40px; width: 350px;"></div> 453334az610.pdf	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1000> Voice Services Rate Comparability Certification	Yes <input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1010> <div style="border: 1px solid black; height: 40px; width: 350px;"></div> 453334az1010.pdf	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1100> Certify whether terrestrial backhaul options exist (Yes or No) <input checked="" type="radio"/> <input type="radio"/>	(if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1110>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet</b>			
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers			
<2000>	(check to indicate certification)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<2005>	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<b>Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet</b>			
<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

**(100) Service Quality Improvement Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	453334
<015>	Study Area Name	TABLE TOP TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Dan Douglas
<035>	Contact Telephone Number - Number of person identified in data line <030>	5598686395 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dand@ponderosatel.com
<110>	Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

- <112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

453334az112.pdf, 453334az113\_AGUILA.pdf, 453334az113\_AJO.pdf

Name of Attached Document

Please select the appropriate responses below (Yes, No, Not Applicable) to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to §54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How much (USF) was used to improve service quality and how support was used to improve service quality
- <116> How much (USF) was used to improve service coverage and how support was used to improve service coverage
- <117> How much (USF) was used to improve service capacity and how support was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

Yes
Yes
Yes
Yes
Yes
Not Applicable



<010>	Study Area Code	453334
<015>	Study Area Name	TABLE TOP TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Dan Douglas
<035>	Contact Telephone Number - Number of person identified in data line <030>	5598686395 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dand@ponderosatel.com

[illegible]

(700) Price Offerings including Voice Rate Data  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0985/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	453334
<015>	Study Area Name	TABLE TOP TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Dan Douglas
<035>	Contact Telephone Number - Number of person identified in data line <030>	5598686395 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dand@ponderosatel.com

**<701> Residential Local Service Charge Effective Date**

1/1/2015

<702> Single State-wide Residential Local Service Charge

[illegible]

(710) Broadband Price Offerings  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code 453334

<015> Study Area Name	TABLE TOP TEL CO
-----------------------	------------------

<020>	Program Year	2016
-------	--------------	------

<030>	Contact Name - Person USAC should contact regarding this data	Dan Douglas
-------	---	-------------

<035>	Contact Telephone Number - Number of person identified in data line <030>	5598686395 ext.
-------	---	-----------------

<039>	Contact Email Address - Email Address of person identified in data line <030>	dand@ponderosatel.com
-------	---	-----------------------

[illegible]

<010>	Study Area Code	453334
<015>	Study Area Name	TABLE TOP TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Dan Douglas
<035>	Contact Telephone Number - Number of person identified in data line <030>	5598686395 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dand@ponderosatel.com
<810>	Reporting Carrier	Table Top Telephone Company, Inc.
<811>	Holding Company	Ponderosa Communications, Inc.
<812>	Operating Company	Table Top Telephone Company, Inc.

[illegible]



(900) Tribal Lands Reporting  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0985/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	453334
<015>	Study Area Name	TABLE TOP TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Dan Douglas
<035>	Contact Telephone Number - Number of person identified in data line <030>	5598686395 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dand@ponderosatel.com

&lt;910&gt; Tribal Land(s) on which ETC Serves

Navajo Nation  
Navajo and Hopi Indian Relocation New Lands


&lt;920&gt; Tribal Government Engagement Obligation

453334az920.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable
Yes

Yes
Yes
Yes
Yes
Yes
Yes
Yes



**(1100) No Terrestrial Backhaul Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	453334
<015>	Study Area Name	TABLE TOP TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Dan Douglas
<035>	Contact Telephone Number - Number of person identified in data line <030>	5598686395 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dand@ponderosatel.com

<1120> Please confirm whether terrestrial backhaul options exist within the supported area pursuant to § 54.313(g) (Yes, No).

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

## (1200) Terms and Condition for Lifeline Customers

Lifeline

Data Collection Form

FCC Form 481

OMB Control No. 3050-0986/OMB Control No. 3050-0819

July 2013

<010>	Study Area Code	453334
<015>	Study Area Name	TABLE TOP TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Dan Douglas
<035>	Contact Telephone Number - Number of person identified in data line <030>	5598686395 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dand@ponderosatel.com

453334az1210.pdf

&lt;1210&gt; Terms &amp; Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

&lt;1220&gt; Link to Public Website

HTTP <http://tabletoptelephone.com>

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan. ☒

## (2000) Price Cap Carrier Additional Documentation

## Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	453334
<015>	Study Area Name	TABLE TOP TEL CO
<020>	Program Year	2016
<030>	Contact Name - Person USAC should contact regarding this data	Dan Douglas
<035>	Contact Telephone Number - Number of person identified in data line <030>	558888335 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	dand@ponderosatel.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

## Incremental Connect America Phase I reporting

- <2010> 2nd Year Certification (47 CFR § 54.313(b)(1)i)  
 <2011a> 3rd Year Certification (47 CFR § 54.313(b)(1)ii)  
 <2011b> Attachment (47 CFR § 54.313(b)(1)ii)


Name of Attached Document(s) Listing Required Information

## Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))

- <2012> 2013 Frozen Support Calculation (47 CFR § 54.313(c)(1))  
 <2013> 2014 Frozen Support Calculation (47 CFR § 54.313(c)(2))  
 <2014> 2015 Frozen Support Calculation (47 CFR § 54.313(c)(3))  
 <2015> 2016 and future Frozen Support Calculation (47 CFR § 54.313(c)(4))


## Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))

- <2016> Certification Support Used to Build Broadband

--

## Connect America Phase II Reporting (47 CFR § 54.313(e))

- <2017> 3rd year Broadband Service Certification  
 <2018> 5th year Broadband Service Certification  
 <2019> Interim Progress Certification  
 <2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.


- <2021> Interim Progress Community Anchor Institutions


Name of Attached Document(s) Listing Required Information

## (3000) Rate Of Return Carrier Additional Documentation

FCC Form 481

## Data Collection Form

OMB Control No. 3060-0385/OMB Control No. 3060-0619

July 2013

<010> Study Area Code 453334  
 <015> Study Area Name TABLE TOP TEL CO  
 <020> Program Year 2016  
 <030> Contact Name - Person USAC should contact regarding this data Dan Douglas  
 <035> Contact Telephone Number - Number of person identified in data line <030> 5598686395 ext.  
 <039> Contact Email Address - Email Address of person identified in data line <030> dand@ponderosatel.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

- (3010) Progress Report on 5 Year Plan  
 Milestone Certification [47 CFR § 54.313(f)(1)(i)]

453334az3010.pdf

Name of Attached Document Listing Required Information

- (3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☒

453334az3012.pdf

- (3012) Community Anchor Institutions [47 CFR § 54.313(f)(1)(ii)]

Name of Attached Document Listing Required Information

- (3013) Is your company a Privately Held ROR Carrier [47 CFR § 54.313(f)(2)]  
 (3014) If yes, does your company file the RUS annual report

(Yes/No) ☒ ☒  
 (Yes/No) ☒ ☒

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

- (3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) ☒  
 (3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☒

453334az3017.pdf

- (3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

- (3018) If the response is no on line 3014, Is your company audited? ☒ ☒

(Yes/No) ☒ ☒

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

- (3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications ☐  
 (3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐  
 (3021) Management letter and audit opinion issued by the independent certified public accountant that performed the company's financial audit ☐  
 If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:  
 (3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, ☐  
 (3023) Underlying information subjected to a review by an independent certified public accountant ☐  
 (3024) Underlying information subjected to an officer certification. ☐  
 (3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

- (3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information



(3000) Rate Of Return Carrier Additional Documentation (Continued)

FCC Form 481

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3050-0819

July 2013

<010> Study Area Code	453334
<015> Study Area Name	TABLE TOP TEL CO
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Dan Douglas
<035> Contact Telephone Number - Number of person identified in data line <030>	5598686395 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	dand@ponderosatel.com

## Financial Data Summary

(3027) Revenue

10016764

(3028) Operating Expenses

6718127

(3029) Net Income

1095085

(3030) Telephone Plant In Service(TPIS)

55675991

(3031) Total Assets

31215395

(3032) Total Debt

11755535

(3033) Total Equity

13935370

(3034) Dividends

0

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	453334
<015> Study Area Name	TABLE TOP TEL CO
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Dan Douglas
<035> Contact Telephone Number - Number of person identified in data line <030>	5598686395 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	dand@ponderosatel.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: TABLE TOP TEL CO	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 07/01/2015
Printed name of Authorized Officer: Matthew Boos	
Title or position of Authorized Officer: Secretary	
Telephone number of Authorized Officer: 5598686322 ext.	
Study Area Code of Reporting Carrier: 453334	Filing Due Date for this form: 07/01/2015
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	453334
<015> Study Area Name	TABLE TOP TEL CO
<020> Program Year	2016
<030> Contact Name - Person USAC should contact regarding this data	Dan Douglas
<035> Contact Telephone Number - Number of person identified in data line <030>	5598686395 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	dand@ponderosatel.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments



(700) Price Offerings including Voice Rate Data  
Data Collection Form

ECC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code 453334  
 <015> Study Area Name TABLE TOP TEL CO  
 <020> Program Year 2016  
 <030> Contact Name - Person USAC should contact regarding this data Dan Douglas  
 <035> Contact Telephone Number - Number of person identified in data line <030> 5598686395 ext.  
 <039> Contact Email Address - Email Address of person identified in data line <030> dand@ponderosatel.com

<701> Residential Local Service Charge Effective Date  
 <702> Single State-wide Residential Local Service Charge

1/1/2015

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
AZ	Aguila		FR	16.0	0.0	0.0	0.0	16.0
AZ	Aguila/Vacation Service		FR	8.0	0.0	0.0	0.0	8.0
AZ	Aguila/Zone 1		FR	16.0	0.0	0.0	0.0	16.0
AZ	Aguila/Zone 2		FR	16.8	0.0	0.0	0.0	16.8
AZ	Bagdad		FR	16.0	0.0	0.0	0.0	16.0
AZ	Bagdad/Vacation Service		FR	8.0	0.0	0.0	0.0	8.0
AZ	Bagdad/Zone 1		FR	16.0	0.0	0.0	0.0	16.0
AZ	Bagdad/Zone 2		FR	16.8	0.0	0.0	0.0	16.8
AZ	Inscription Canyon		FR	16.0	0.0	0.0	0.0	16.0
AZ	Inscription Cyn/Vac Serv		FR	8.0	0.0	0.0	0.0	8.0
AZ	Sanders		FR	16.0	0.0	0.0	0.0	16.0
AZ	Sanders/Vacation Service		FR	8.0	0.0	0.0	0.0	8.0
AZ	Sanders/Zone 1		FR	16.0	0.0	0.0	0.0	16.0
AZ	Sanders/Zone 2		FR	16.8	0.0	0.0	0.0	16.8
AZ	Seligman		FR	16.0	0.0	0.0	0.0	16.0
AZ	Seligman/Vacation Service		FR	8.0	0.0	0.0	0.0	8.0
AZ	Seligman/Zone 1		FR	16.0	0.0	0.0	0.0	16.0
AZ	Seligman/Zone 2		FR	16.8	0.0	0.0	0.0	16.8
AZ	Ajo		FR	16.0	0.0	0.0	0.0	16.0
AZ	Ajo/Vacation Service		FR	8.0	0.0	0.0	0.0	8.0
AZ	Ajo/Zone 1		FR	16.0	0.0	0.0	0.0	16.0

(710) Broadband Price Offerings  
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010> Study Area Code 453334

<015>	Study Area Name	TABLE TOP TEL CO
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<020>	Program Year	2016
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<030>	Contact Name - Person USAC should contact regarding this data	Dan Douglas
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<035>	Contact Telephone Number - Number of person identified in data line <030>	5598606395 ext.
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<039>	Contact Email Address - Email Address of person identified in data line <030>	dand@ponderosatel.com
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&lt;711&gt;

[illegible]

Form 481, Section 100 Service Quality Improvement Reporting  
Sub-Section 112 Narrative

**Table Top Telephone Company, Inc.**

**2015**

**PROGRESS REPORT ON SERVICE QUALITY IMPROVEMENT PLAN**

This document is an integral part of the Company's 2015 Annual Report, as attached to Form 481. Table Top Telephone Company, Inc. ("Table Top") submits its Progress Report on Service Quality Improvement in compliance with §54.313(a)(1).

Table Top understands that the environment in which it operates is dynamic, not static. As a result, certain network targets identified in its initial 5 Year Service Quality Improvement Plan filed in 2014, may be modified in response to regulatory requirements that have been subsequently adopted, the Company's financial viability in providing the required services and service quality, changes in technology, customer demand, or emergency related contingencies.

If targets are not met or have changed since the initial 5 Year Plan filing they will be identified and an explanation will be provided.

**UNIVERSAL SERVICE SUPPORT RECEIVED IN 2015**

Per the Universal Service Administrative Company (USAC), as available for the period up to this filing, Table Top received a total of \$2,068,297 in USF support funds in 2015. The breakdown of the funding to the point of filing is:

- \$822,076 High Cost Loop Support
- \$362,862 Connect America Fund-Intercarrier Compensation Support
- \$813,813 Interstate Common Line Support
- \$69,546 Safety Net Additive

Universal Service Support funds are used to: 1) maintain, upgrade, and improve the Company's network and, 2) cover operating expenses and debt commitments as necessary to permit it to offer a high level of service for both voice and broadband within the authorized serving area.

USF support will continue to be included in the Company's current revenue accounts and forward-looking projections. Revenues, in the aggregate, are used for both capital expenditures as well as to cover operating expenses and fixed costs incurred to obtain capital from lenders. The Company does not segregate USF separately for purposes of capital and operating expenditures; USF is expended in the same proportion as its contribution is to the Company's aggregated revenue amount.

The proportionate share of USF expenditures in 2015 to date is estimated for CAPEX to be \$248,196 (12%); and for OPEX to be \$1,820,101 (88%).



The projects listed in the following 2015 Progress Report are specific to those identified in Table Top's 5 Year Service Quality Improvement Plan designed for network improvements involving service quality, coverage and/or capacity as integrated improvement projects and the improvements are not mutually exclusive from one another. In addition to the projects identified in the 5 Year Plan, other expenditures have been made during this period for capital improvements necessary for Table Top to continue to meet its ongoing regulatory and customer requirements. All USF funds received were used in accordance with federal rules and regulations towards improving service quality, service coverage, and/or service capacity. In terms of cost, when projects provide multiple benefits, each is of equal dollar equivalence. Where a project involves a single benefit, it is so noted.

## **PROGRESS REPORT**

Maps by wire center detailing Table Top's progress towards meeting its 2015 Service Quality Improvement Plan are included as part of this filing. Wire center maps are not provided if there is no progress to report at this point in 2015. The following provides additional information on the progress by wire center.

### **Aguila Wire Center:**

**Total 5 Year Plan Project Investment to Date: \$24,978**

The project to replace the deteriorated copper cable is currently in the design phase. The scheduled radio project has been placed on hold pending an alternative route on a newly completed fiber ring which provides greater access to broadband than the radio solution. The loop carrier line equipment voice aggregation project is ready for construction. The router on the network router project has been installed and has modernized the routing function out of this location. This project serves 306 square miles and a population of 798 and provides for increased capacity.

### **Ajo Wire Center:**

**Total 5 Year Plan Project Investment to Date: \$6,564**

A portion of the replacement of the deteriorated copper with fiber project was replaced with a more cost effective BLC VDSL upgrade project. This portion of the project serves less than one square mile and a population of less than 10 and provides improved service quality and increased capacity. The second portion of the project is currently in the design phase. Expansion of central office frame blocks is in the design phase. The project to add at Stratum 1 clock is in the design phase. The project to install a new BLC site has not started.

### **Bagdad Wire Center:**

No 5 Year Plan projects were planned in 2015.

### **Inscription Canyon Ranch Wire Center:**



**Total 5 Year Plan Project Investment to Date: \$0**

Router replacement project has not been started.

**Sanders Wire Center:**

**Total 5 Year Plan Project Investment to Date: \$0**

The project to retrofit 13 existing BLCs is designed and we are in the process of finalizing the quotes for the electronics. The stratum clock replacement is currently in the design phase. The canopy radio projects have not been started.

**Seligman Wire Center:**

**Total 5 Year Plan Project Investment to Date: \$11,340**

The retrofit of five (5 Year Plan indicated 7 in error) existing BLCs is in the later stages of design. The loop carrier line equipment voice aggregation project and the fiber project to extend our network to a previously unserved area are also in the design phase. The new BLC has not been started.

\*\*\*\*\*

**Table Top Telephone Company, INC. 453334**

**AGUILA Wire Center –Form 481, Section 100, Sub-Section 113 -  
Map 2015 Progress Report**

Treat as Confidential– Subject to Protective Order in WC Docket Nos. 10-90, 07-135, 05-337,  
03-109, 14-58 CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208, before the Federal  
Communications Commission.

CONFIDENTIAL

LINE 113 REDACTED FOR PUBLIC INSPECTION

**Table Top Telephone Company, Inc. 453334**

**AJO Wire Center –Form 481, Section 100, Sub-Section 113 - Map  
2015 Progress Report**

Treat as Confidential– Subject to Protective Order in WC Docket Nos. 10-90, 07-135, 05-337,  
03-109, 14-58 CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208, before the Federal  
Communications Commission.

CONFIDENTIAL

LINE 113 REDACTED FOR PUBLIC INSPECTION

Table Top Telephone Company, Inc. 453334

Form 481, Section 500 Service Quality Standards & Consumer Protection Rules Compliance  
Sub-Section 510 Narrative (Voice)

Service Quality Standards

Table Top Telephone Company, Inc. ("Table Top") is committed to providing the highest quality service to its subscribers and makes every reasonable effort to comply with applicable service quality standards in accordance with Arizona Corporation Commission Rules.

Consumer Protection

Table Top, complies with the requirements of 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission's ("FTC") Red Flag Rules 16 C.F.R. §681 to prevent identity theft. A manual for each of those programs is in place and is part of the employees' handbook. All company employees are required to sign and acknowledge that they have completed CPNI and Red Flag training and understand obligations to adherence of applicable rules. Table Top has not experienced any CPNI breaches in the year ending 2014.

Form 481, Section 500 Service Quality Standards & Consumer Protection Rules Compliance  
Sub-Section 510 Narrative (Broadband)

Service Quality Standards

Table Top Telephone Company, Inc. ("Table Top") is committed to providing the highest quality service to its subscribers and makes every reasonable effort to comply with applicable service quality standards in accordance with State and Federal Rules.

Consumer Protection

Pursuant to 47 C.F.R. § 54.313(a)(5) and or 47 C.F.R. § 54.422(b)(3) Table Top is in compliance with applicable FCC Service Quality Standards and Consumer Protection Rules.

Table Top also outlines its rates, terms, and conditions under which Table Top offers Broadband service in NECA Tariff #5 to Internet Service Providers ("ISP"). The Tariff explains customer rights and obligations, customer service, dispute resolution, deposits, billing and payment options, disconnection of service as well as cancellation of service options. Public inspection of NECA Tariff #5 can be found on NECA's website. Retail DSL rates, terms, and conditions for retail services are provided by the ISP.



Form 481, Section 600 Functionality in Emergency Situations  
Sub-Section 610 Narrative (Voice)

**Back-up Power**

Table Top Telephone Company, Inc. has the following back-up power capabilities: Switches, Microwave and Subscriber Carrier (DLC, AFC, OPM, etc.) - See Attachments

**Ability to reroute traffic around damaged facilities:**

Table Top Telephone Company, Inc. ("Table Top") has built a protected SONET fiber link from the Ajo Central Office to connecting company's Central Office in Gila Bend. Ajo has a microwave link for diverse path on some DS1 circuits to the connecting company. In addition, in extended emergency situations traffic out of the Ajo exchange can be routed to the Tohono O'odham Tribal Utility fiber. Aguila, Bagdad, and Seligman utilize existing microwave links to connect to the connecting company to get to the toll tandem. Table Top has built a collapsed SONET fiber link between its Aguila and Bagdad central offices. In addition, Table Top has a collapsed SONET fiber link between its Inscription Canyon and Seligman central offices, and an additional collapsed SONET ring between its Inscription Canyon and Bagdad central offices. The Sanders and Inscription Canyon Central Offices have protected SONET fiber links to the connecting company.

**Capability to manage traffic spikes resulting from emergency situations**

Table Top Telephone Company, Inc. is capable of managing traffic spikes within its network resulting from emergency situations.

A. Table Top Telephone Company  
has:

- |                                   |   |
|-----------------------------------|---|
| i. 1545 customer lines in Ajo     | iv. 279 customer lines in Seligman                |
| ii. 425 customer lines in Aguila  | v. 470 customer lines in Sanders                  |
| iii. 648 customer lines in Bagdad | vi. 60 customer lines in Inscription Canyon Ranch |

B. Table Top Telephone Company has switching capacity of:

- |   |  |
|---|--|
| i. 2,160 simultaneous calls in Ajo      | iv. 928 simultaneous calls in Seligman                 |
| ii. 1,120 simultaneous calls in Aguila  | v. 1,216 simultaneous calls in Sanders                 |
| iii. 1,176 simultaneous calls in Bagdad | vi. 248 simultaneous calls in Inscription Canyon Ranch |

C. Table Top Telephone Company has transport capacity for:

- |                                      |   |
|--------------------------------------|---|
| i. 144 simultaneous calls in Ajo     | iv. 48 simultaneous calls in Seligman                 |
| ii. 154 simultaneous calls in Aguila | v. 120 simultaneous calls in Sanders                  |
| iii. 94 simultaneous calls in Bagdad | vi. 96 simultaneous calls in Inscription Canyon Ranch |